

ERIE COUNTY

WHOLE-HOME REPAIR GRANT COVID-19 ARPA (WHRP)

HOUSING REHABILITATION PROGRAM -GUIDELINES-

Administered by:

Redevelopment Authority of the City of Erie 626 State Street, Room 107 Erie, PA 16501 814.870.1540

Administered for:

Erie County Erie County Department of Planning 150 East Front Street, Suite 300 Erie, PA 16507 814.451.7330

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Housing Rehabilitation Program Guidelines

I. <u>PROGRAM OVERVIEW</u>

A. Applicability

Erie County has made assistance available for projects and activities, which principally benefit low- and moderate-income persons, through the state COVID-19 ARPA Whole Home Repair Grant. Where appropriate, these funds may be coupled with other federal, state, and/or local funding sources. The Redevelopment Authority of the City of Erie ("the Authority" or "RACE") may administer these programs in conjunction with the Erie County Department of Planning and Community Development (ECDPCD).

B. Introduction

Funding is made available for single-family, owner-occupied, residential property rehabilitation. The Authority will award grant funds for housing rehabilitation, health and safety, environmental issues, and/or accessibility improvements to income-qualified homeowners. The purpose of this program is to improve the quality of the County's housing stock and to correct conditions which pose a serious threat to the health, safety, and welfare of residents.

C. Program Eligibility

Assistance may be provided only when the household annual income, which includes all persons who occupy the residence, is determined to be at or below 80% of the Area Median Income as may be established from time to time by the US Department of Housing and Urban Development (HUD).

D. Funding Usage

Funds which may be used in conjunction with other funding sources for housing rehabilitation, which may stipulate additional requirements in addition to these guidelines.

Funds may be used to make repairs, rehabilitation, accessibility alterations, and/or address code-related issues effecting house exteriors only.

RACE's inspectors and staff will determine the proper combination of work items for each project based on the level of deterioration, health/safety hazards, code issues, and accessibility issues found to be present at the home.

When addressing code issues, RACE will focus on:

- a. Ensuring the health and safety of the residents.
- b. Ensuring weather tightness of the home through improvements to roofing, Siding, windows, doors, etc.

Whole-Home Repairs rehabilitation funding will not be used for interior improvements, nor the removal of trash and debris other than that generated by the construction/rehabilitation activities.

Components of the property that are in good working order will not be replaced or modified for beautification purposes using housing rehabilitation funding.

E. Funding Availability

Qualified persons within Erie County, PA will generally receive assistance on a first come, first served basis. Applicants will be prioritized based upon the tiered system set forth in the agreement with Erie County.

F. Maximum Limitations

In no case will funding be used for rehabilitation work exceeding \$24,999.

II. <u>APPLICATION PROCESS</u>

A. Applications

- Applications may be obtained from the Authority's office at 626 State Street, Room 107, Erie, PA 16501, phone: 814.870.1540, or by contacting the Erie County Department of Planning, 150 East Front Street, Suite 300, Erie, PA 16507, phone 814.451.7330.
- 2. The following information must be attached to each application submitted: (1) A copy of the most recent mortgage statement (if applicable) demonstrating that mortgage is current, (2) Paid property tax receipts for the past year, (3) Proof of income and assets for all household members from the previous 12 months, (4) A basis (or general description) for projecting income for the next 12 months, (5) Proof of homeowners' insurance, (6) Completed income verification forms, (7) Verification of Assets, and (8) Identification for all household members, including birth certificates, social security cards, and photo identification.
- 3. Incomplete applications will not be processed. The Authority's staff will review each application package and notify the applicant if additional information is needed.
- 4. Program guidelines and financial assistance will be reviewed and explained to applicants by the Authority's Program Administrator.
- 5. If a housing unit is eligible for participation in the rehabilitation program and is under land contract, the following rules will apply:
 - a. Both the seller of the unit and the buyer must sign an application form, the specifications, and the applicable contracts.

- b. The land contract must be recorded with the Erie County Recorder of Deeds' Office.
- c. The unit must have served as the principle residence of the buyer for the past 12 consecutive months.
- d. Payments must have been made for twelve or more consecutive months or ten percent (10%) of the contract amount, whichever is greater.

B. Eligibility Determination

Each application will be reviewed to determine eligibility for assistance. A determination of eligibility will be based on the following:

- Income Eligibility A review of all household income documentation and supporting documentation from employers and financial institutions will be conducted in accordance with the requirements outlined below.
 - a. Total annual household income must be no greater than 80% of the median family income as determined for Erie County by HUD.
 - Family size determines the income limit and includes all family members, including shared-custody children who reside within the household at least 50% of the time.
 Foster children, foster adults, live-in aides and their children, and unborn children may not be included.
 - c. Income eligibility determinations will be conducted in accordance with federal regulations (24 CFR Part 5). The Part 5 definition of annual income is the gross amount of income of all adult household members that is *anticipated to be received during the coming 12-month period* and includes the following: Gross income from wages, salaries, overtime pay, commissions, fees, tips, bonuses, and other personal compensation; net income from business; interest, dividends, and other net income; social security, pensions, retirement, disability, death benefits, and other similar types of periodic payments; welfare or unemployment payments; alimony and child support; armed forces pay. (Earnings in excess of \$480 for each full-time student 18 years or older, excluding the head of household or spouse, may be excluded).
 - d. Income eligibility determinations are effective for six (6) months. If more than six months elapse between review of income documentation and the beginning of rehabilitation work, the resident's income status will be reviewed.
- Property Eligibility Eligibility of the property will be determined by (a) confirming that real estate taxes and mortgages are current, (b) verifying that the property is insured, (c) performing a site-specific environmental review, and (d) an initial property review to confirm that the property is in reasonable condition and can be properly rehabilitated within the program's restrictions.

C. Work Scope Development

Once eligibility has been confirmed, the Authority's inspector will arrange an appointment with the applicant(s) to conduct an initial on-site inspection of the property. The property will be evaluated in accordance with any local building codes (or in the absence of local building codes, HUD's Housing Quality Standards). Information gathered during this inspection will be utilized to determine eligible construction/rehabilitation activities.

This inspection will be followed with the preparation of a preliminary work write-up and cost estimate. If estimated costs exceed the allocated funding, the Authority may consider reducing the overall scope of work to eliminate items that are not a clear threat to health and safety. In some cases, the required rehabilitation work may exceed the scope and available funding of the program; the property owner will be notified and the home will be ineligible to receive assistance through the program.

If the project is deemed feasible, the work scope and cost estimate will be reviewed with the property owners and a schedule for bidding and contract award will be developed.

III. BIDDING PROCESS & CONTRACTOR REQUIREMENTS

A. Contractor Requirements

In order to be eligible to bid on rehabilitation and/or lead hazard control work, the contractor must follow the Authority's procurement policy and provide the following:

- a. Proof of general liability insurance
- b. Proof of workers' compensation insurance (as applicable)
- c. A description of recent projects completed and references

Contractors must remain in good standing with the Authority, Erie County, the Commonwealth of Pennsylvania, and the Department of Housing and Urban Development. Contractors must also agree to provide a guarantee of workmanship for a period of one year after completion of work.

Property owners are not permitted to serve as contractors or subcontractors for work to be performed on their own structures. Furthermore, any contracting company that is an agent of a participating owner is not eligible to bid on that owner's property.

B. Bidding Process

1. RACE will extend an invitation to bid on each project to eligible, pre-qualified contractors who continue to meet the Authority's minimum requirements and are not currently listed on any

contractor debarment lists. The homeowner may eliminate up to three contractors from RACE's list prior to bidding. As an alternative bidding process, the Authority may publicly advertise one or more projects in a local newspaper.

- 2. A pre-bid viewing will be held at the home to allow interested contractors an opportunity to view the existing conditions and to properly estimate the labor and materials which will be required for the project.
- 3. Sealed bids will be submitted to and opened at RACE's offices. Bid tabulation sheets will be prepared and bids will be checked for accuracy. The homeowner must accept the lowest responsible big. If fewer than three bids are received and the bids are not within 10% of RACE's estimate, RACE may require the solicitation of new bids.

C. Preparing for Construction

- 1. A preconstruction meeting is held with the homeowner, contractor, and RACE to clarify the roles and responsibilities of each party and to discuss payment schedules, inspections, warranties, etc. All necessary contracts, mortgages, mechanics' lien waivers, and other required documents are reviewed and signed by all parties.
- If lead hazard control work is included in the scope of work, the contractor will be required to submit a pre-abatement plan to the Authority and comply with all PA Department of Labor and Industry notification requirements while also adhering to all other appropriate HUD, EPA, state, and local guidelines.
- 3. In the event that a change order to the contract work is required, it shall include a written request from the contractor, including photographs, material costs, and labor/profit breakdown. No change orders are issued for bidding errors or omissions, and at no time will the total change order per contract increase or decrease by more than 25% of the total contract price as awarded. All change orders must have written approval from RACE.
- 4. Upon 100% completion of the contracted work on a unit, the contractor submits a bill for payment to RACE, along with a signed statement from the owner that the work was completed to their satisfaction. (In limited instances, the contractor may request and be approved for interim payments. In these situations, a 10% retainage will be withheld until final completion). After receipt of these documents, the inspector performs a final inspection and, if satisfied, signs an "Authorization for Payment." If deficiencies are discovered, the contractor is notified in writing along with a specified number of days to complete the repairs and a return inspection is conducted.

In cases where there is a conflict between the homeowner and contractor and after the homeowner and the contractor have made a good faith effort to resolve the dispute, RACE will make a final determination as to whether the contractor has met specifications. (RACE

will investigate the nature of the complaint, gather details and arbitrate as necessary). If the homeowner does not agree at this stage, then the contract provides for pursuit of formal mediation.

5. When the contract is complete, a Contractor Certificate of Release form is signed which includes releases from subcontractors, liens, and suppliers. Also, a signed statement is obtained from the contractors with relevant information pertaining to warranty periods, certification that the contractor has explained warranties, supplied original documents to support warranties, mailed notifications to the manufacturer that their product has been installed, and name, address, and telephone number of the contractor in case of a problem. The original document is retained by RACE and a copy is provided to the homeowner. Contractor also provides homeowner with a written one-year warranty on the workmanship and a two-year warranty on roof workmanship.

IV. <u>TERMS</u>

The assistance being provided to eligible participants is 100% grant funds. No re-payment will be required so long as the borrower complies with the terms and conditions of the program.

V. OTHER PROVISIONS

1. Once the formal notice to proceed has been issues and the Bid Tabulation sheet has been sent to the Erie County Planning Department (ECPD), RACE will invoice the ECPD for delivery costs and any associated legal costs.

- 2. A review is made of all client and contractor files for complete documentation and compliance. Client and contractor spreadsheets and ECDPCD correspondence (authorization for payment) are cross-checked and a detailed letter is sent to ECDPCD, together with all supporting documentation, for reconciliation and verification along with an explanation of any changes which occurred between bid award and final completion. RACE will advise ECPD of any problems or difficulties which may arise during any phase of the rehabilitation project.
- 3. Policy on access to program records: Authorized representatives of the Redevelopment Authority of the City of Erie and Erie County shall at all times have access to and be permitted to observe and review all work, materials, equipment, payrolls, personnel records, employment conditions, material invoices, and other relevant date and records pertaining to the rehabilitation project. However, all instructions and approvals with respect to the work will be given to the contractor only by RACE.
- 4. RACE's Procurement Policy and Code of Conduct are incorporated herein by reference.
- 5. Disputes:

Any disputes which may arise between the homeowner and contractor as to the character, style, portion of the work to be completed, materials to be furnished, or other issues relating to the Rehabilitation Contract will be addressed by the Authority as they arise. This process may include a scheduled on-site visit by the inspector with the homeowner and contractor present.

If the dispute cannot be resolved on-site, a meeting will be held with the RACE Executive Director, Aaron Snippert, appropriate RACE staff members, the homeowner, and the contractor. When all efforts have been exhausted and the dispute cannot be amicably resolved, the following arbitration procedure will be invoked:

- (a) Each party (homeowner and contractor) will select an arbitrator. A third arbitrator will be selected by the first two selected arbitrators within five (5) days.
- (b) In the event either of the parties neglect to select an arbitrator, then the application of either shall be submitted to the President Judge of Erie County, the said Judge to appoint a second arbitrator, of which, the two designated arbitrators will select a third. The process will also be used when the two arbitrators selected cannot agree on a third arbitrator.
- (c) The arbitrators' decision, or that of the majority, shall be final, conclusive, and binding upon all of the parties.
- (d) All parties shall share equally in the cost of arbitration.

The owner, in conjunction with the Authority, has the right to declare the contractor in default in the performance of his or her obligations, for failure to furnish materials or execute work in accordance with the contract provisions, or failure to proceed with or complete the work within the time limit specified in said contract. In the event of any default by the contractor, the owner may procure the articles or services required to finish the project from another contractor chosen via a selection process carried out by the Authority. The Authority shall apply any monies that remain to be paid for completion of the project to the substitute contractor. The owner may hold the original contractor responsible for any excess costs or damages resulting to the owner by reasons of original contractor's default.